

ELECTRONIC WALLET

HOW TO PAY YOUR MEAL WITH ONE CLICK



OPERATING INSTRUCTIONS

ELECTRONIC WALLET

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The electronic wallet is a feature of the OPERA4U app, a kind of rechargeable virtual current account, which is used to pay for meals in university canteens.



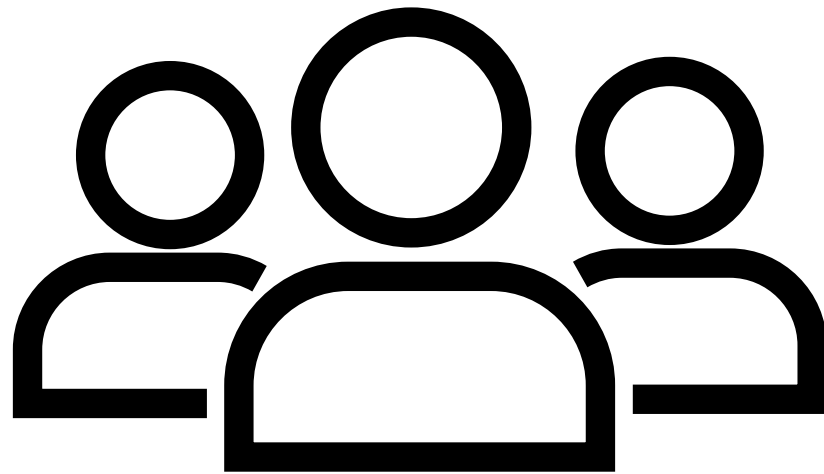
The transactions, the residual credit, and the meals consumed by the user are all recorded in the electronic wallet

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WHO CAN USE IT



PROFESSORS

**UNITN
STUDENTS**

**NON-UNITN
STUDENTS**

**Advanced Training
Conservatory
Trentino Art Academy
Health Degrees**

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WHERE CAN BE USED

In all the canteens of Opera Universitaria



POVO 0



POVO 1



TOMMASO GAR



MESIANO

**IN THE ROVERETO
CANTEEN TOO!**



**NEXT OPENING
SANTA MARGHERITA**

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FIRST OF ALL... RE-DOWNLOAD THE APP OPERA4U



For the UniTn users: re-authentication using university credentials will be required

For the non-Unitn users: (Advanced Training, Conservatory, Superiore per Mediatori Linguistici, Trentino Art Academy, and Health Degrees), **re-registration** is required using the available email (either institutional or personal). **ATTENTION! Before proceeding, wait for validation by Opera Universitaria**

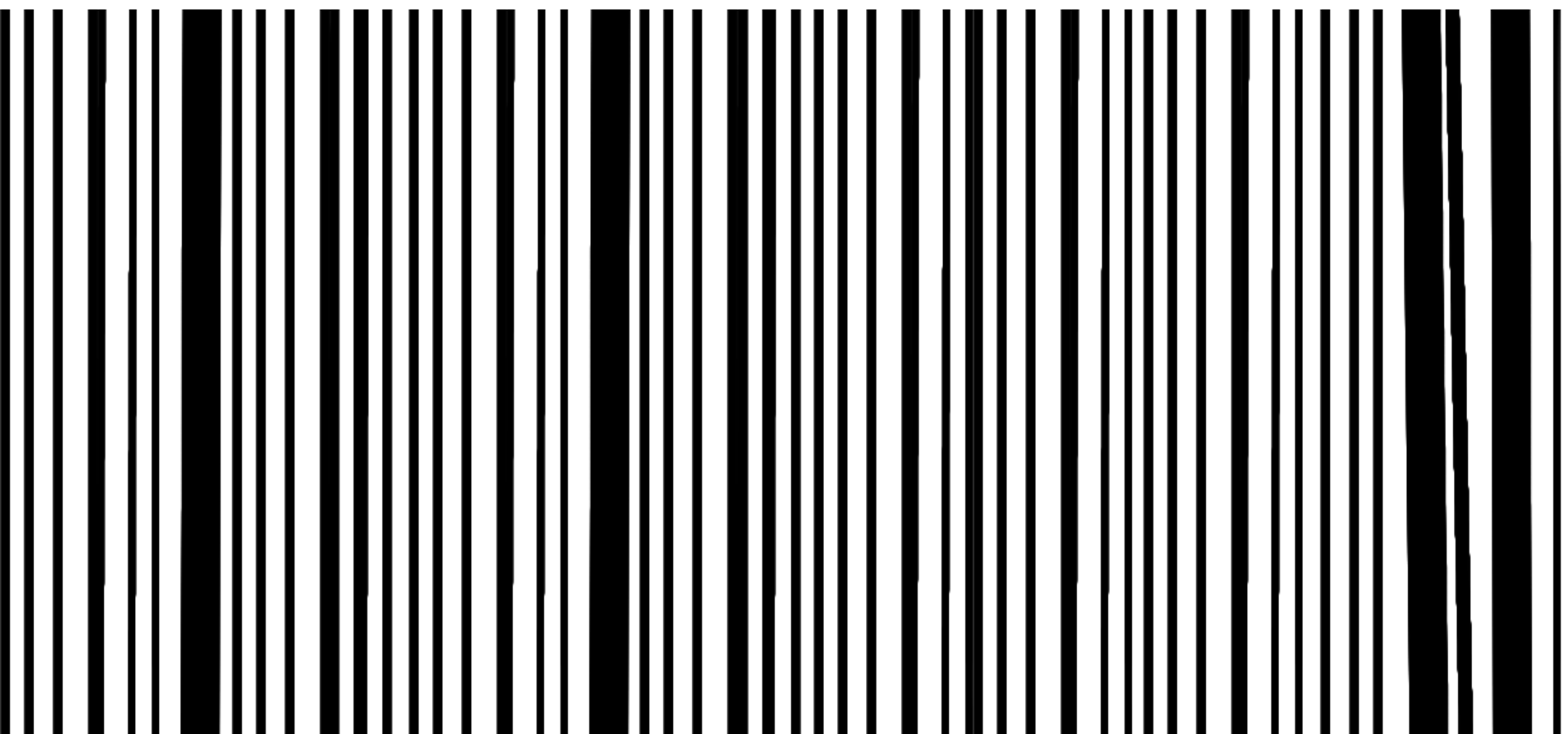
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HOW IT WORKS

**Through a user identification barcode, which
appears by clicking on the name in the
OPERA4U app**



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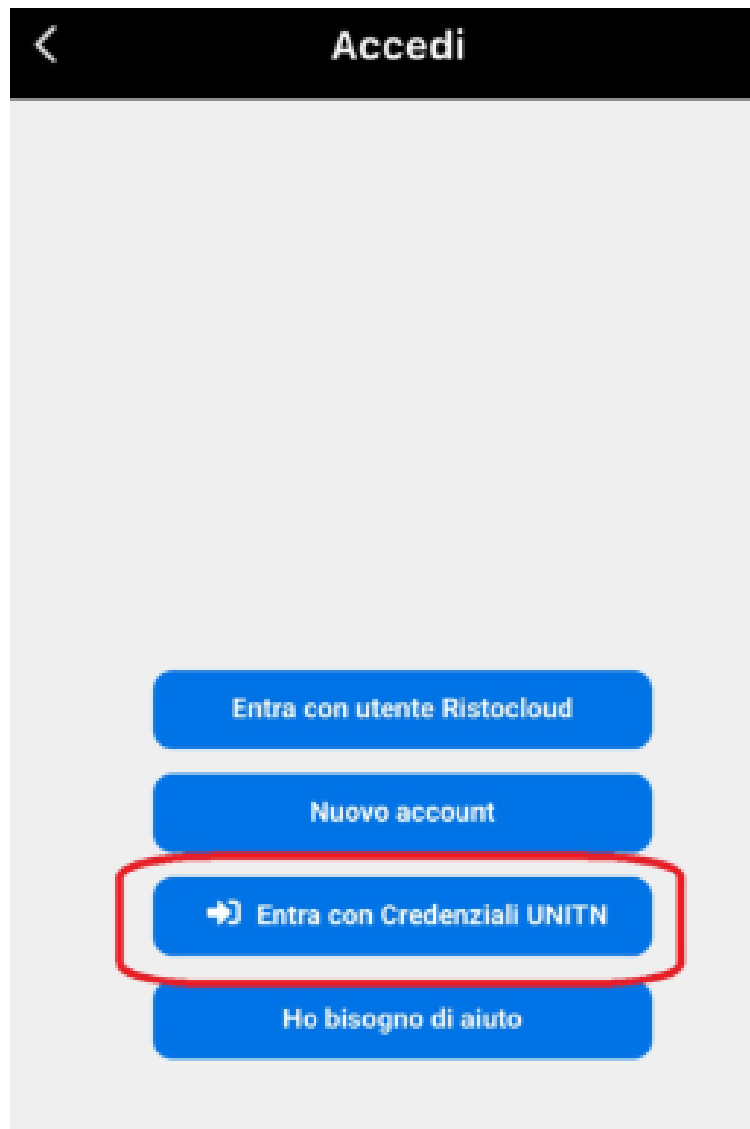
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HOW DOES **AUTHENTICATION** WORK ON THE OPERA4U APP FOR UNITN USERS?

If you're a UNITN user, you must authenticate using your **university credentials** and not use any other email addresses.

This way, the app will be automatically activated.



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HOW TO RECHARGE IT

The electronic wallet can be recharged with a **credit card** or **prepaid card**.

Charging is done via the OPERA4U App with **online payment**
(commission fees apply)

OR at the **cashier** (no fees, minimum amount 20 euros).

Please remember that, if the credit balance is zero, it will not be possible to pay for the meal.

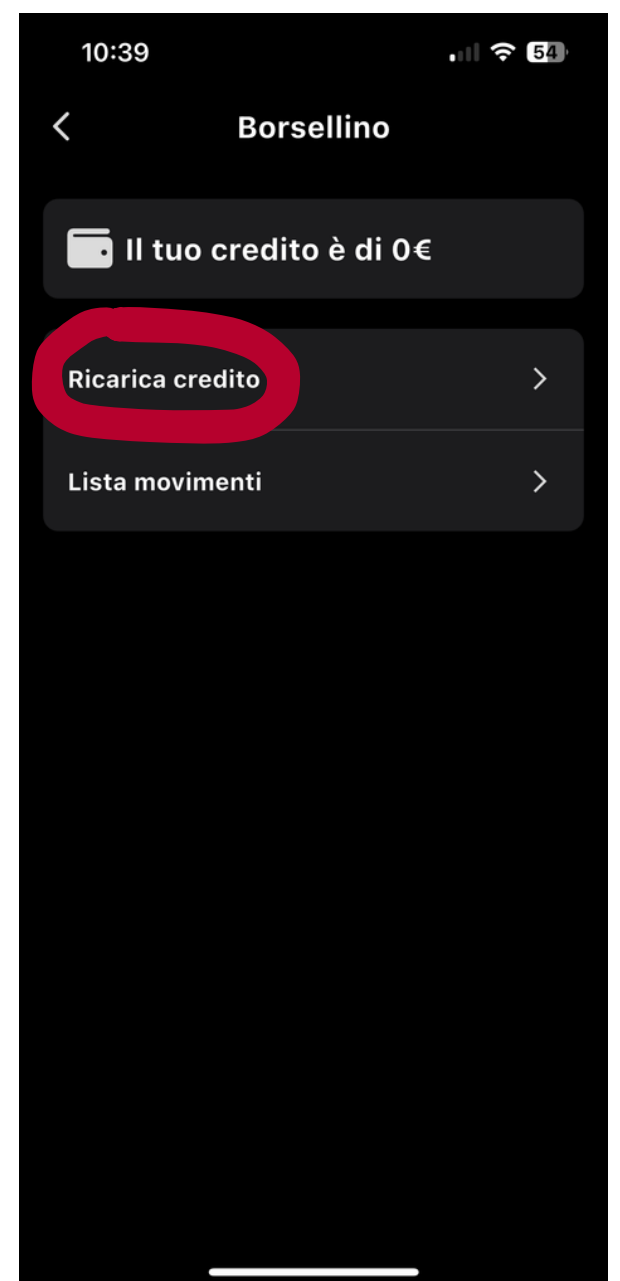
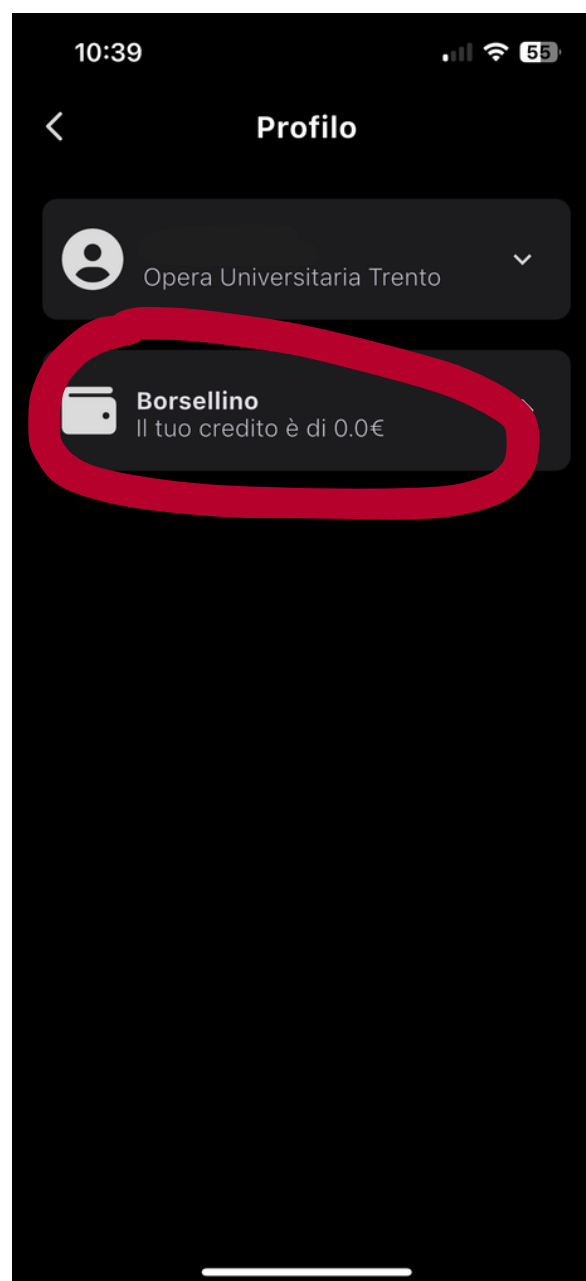
Please note: The payment processing times may vary (i.e. the credited amount may not be immediately available for payment of the meal), so it is advisable to proceed with the loading well in advance.

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HOW TO RECHARGE IN A FEW STEPS



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10:40 54

< Ricarica borsellino

OPERA4U

under contact us, selecting the IT service.

CHANGES TO THE TERMS AND CONDITIONS OF USE
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COMPETENT COURT
For any possible disputes that may arise, the Court of Trento shall have exclusive jurisdiction.

☒ Confermo di aver letto e accettare integralmente le condizioni riportate

SALVA LE PREFERENZE

Il nostro sistema utilizza solamente cookie tecnici. Per maggiori informazioni consulta l'Informativa sulla Privacy

10:47 53

< Ricarica borsellino

Saldo attuale: € 0,00

Ricarica Digital Wallet RistoCloud

Hai scelto di effettuare una ricarica sul Digital Wallet RistoCloud, digita l'importo desiderato e clicca su PAGA SUBITO per proseguire.

Importo €

Commissioni pagamento € 0,41
IMPORTO TOTALE € 10,41

PAGA SUBITO

Attenzione: carte supportate
Il sistema di pagamento accetta le carte di credito che appartengono ai circuiti:
mastercard, visa

10:48 53

< Ricarica borsellino

RISTO3

Ricarica servizio mensa
10,41 €
Carta di credito rif. D07725CCF67F584826CA392838A780

Email

Dati della carta

MM / AA CVC

Nome del titolare della carta

Paese o regione

☐ Salva i miei dati in modo sicuro per pagamenti con un clic

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For more details, please read the terms and conditions of use, which you can find on the website of Opera Universitaria



For technical issues or malfunctions, please contact the relevant Opera offices at the following email addresses:

ristorazione@operauni.tn.it

informatica@operauni.tn.it

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I'M ABOUT TO START UNIVERSITY

OR

I'VE JUST GRADUATED AND HAVEN'T YET FORMALIZED
MY ENROLLMENT FOR A MASTER'S DEGREE.

WHEN CAN I AUTHENTICATE ON THE APP?



If you fall into one of these categories, then you will have to **wait for your enrollment "e convalida dell'indirizzo istituzionale (@studenti.unitn.it) da Unitn** to proceed with authentication!