Regulations governing the use of Opera Universitaria accommodation facilities



Approved by Opera Universitaria resolution no. 20 dated October 9, 2026.

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These provisions have been designed, in terms of layout, in accordance with key accessibility guidelines.

INTRODUCTION

Residency in Opera Universitaria housing facilities is contingent upon compliance with the principles of civil coexistence and acceptance of these regulations, which govern the use of the facilities and communal life within them. These rules aim to incentivize interpersonal relationships and promote participation, integration, and inclusion among the residents of Opera Universitaria facilities.

ART. 1. PRINCIPLES

1. The student community residing in university residences is diverse and heterogeneous.

2. The rights and responsibilities of students within the residential community are recognized and defined without any distinction based on gender, geographical origin, language, religion, political and sexual orientation.

3. Opera Universitaria commits to providing students with spaces dedicated to social interaction, as well as sports facilities and cultural areas, in order to favor the creation of an active and engaged student community.

ART. 2. REQUIREMENTS FOR ACCESSING HOUSING SERVICES

1. Students and PhD candidates duly enrolled at the University of Trento, the Bonporti Conservatory of Music, the Higher School for Linguistic Mediators, or the Trentino Art Academy are eligible to apply for student housing. Students enrolled in healthcare-related courses held in the Province of Trento, participants in international mobility projects affiliated with UniTrento, as well as scholarship holders, research grant recipients, and faculty members or staff conducting activities at the University of Trento are also eligible to apply.

2. Upon availability, housing may also be allocated, on a temporary, guest-accommodation basis, to students enrolled at other universities or to collaborators from research institutions who are expected to spend a period of study or work in Trento.

ART. 3. HANDOVER OF THE ACCOMMODATION

1. The Assignee is required to sign the Accommodation Allocation Letter in person at the Opera Universitaria office, with a valid identification document (identity card, passport, or residence permit).

2. By signing this Letter, the Assignee takes possession of an accommodation, complete with furnishings and equipment, and assumes responsibility for its sound condition and cleanliness as its custodian.

3. The guest is issued a badge/key to access the accommodation; duplicating this item or transferring it to third parties is strictly prohibited.

4. In the event that a badge/key is lost or stolen, the assignee must submit a formal declaration of loss or a police report regarding the theft to the Opera

Universitaria office. The assignee shall also be responsible for the replacement cost, which is set at €6.00 for badges used at the San Bartolameo and Mayer student residences. For other types of accommodation, the guest must cover the costs associated with replacing the lock and providing new keys for other residents. These same charges apply if a badge/key is damaged to the point of becoming unusable.

ART. 4. PERMANENCE IN HOUSING FACILITIES

1. Residents are required to spend at least 15 days each month in the accommodation during the period of occupancy; failure to do so may result in the revocation of the accommodation allocation, except in instances where health or academic needs (documented by relevant bodies like the National Health Service or universities) are involved, or other legitimate, particular circumstances approved by the Agency.

2. Absences lasting 15 or more consecutive days require written notification to the Controllo Alloggi/Inspections Office, which may include email, detailing the anticipated return date. Failure to provide such notification will result in disciplinary measures as outlined in Art. 14 et seq., unless a justified and documented reason is provided.

3. If the residents' absence due to study reasons exceeds three months, they must terminate the allocation and remove all personal belongings from the accommodation. Failure to provide notification and subsequently return the keys/badge will result in disciplinary measures as outlined in Art. 14 et seq. Where applicable, and subject to availability, residents may request new accommodation upon returning from their study or mobility period.

ART. 5. PAYMENTS AT THE EXPENSE OF THE ASSIGNEE AND SECURITY DEPOSIT

1. During their stay, the guest must pay the following to Opera Universitaria:

   a. a non-interest-bearing security deposit, as a guarantee against damages or breakages, to cover costs for repairs or any outstanding unpaid amounts. The release of the security deposit is subject to the guest having no outstanding debts to Opera Universitaria;
   b. the accommodation fee, based on the guest’s assigned category, which includes both the rent and energy consumption costs;
   c. the final check-out charges for the accommodation.

2. The amounts due as referred to in points (a), (b), and (c) are specified in Attachment A to these Provisions.

3. Upon receiving their badge or key, the guest must provide proof of payment of the non-interest-bearing security deposit; the amounts due under points (b) and (c) must be paid regularly by their respective deadlines.

4. Opera Universitaria shall return the security deposit within 60 days of the end of the allocation period.

ART. 6. USE OF ACCOMMODATION

1. During their stay in the facilities, guests must behave responsibly, showing mutual respect, fairness, and consideration for others, so as not to cause disturbance or harm to other residents or third parties.

2. Guests are required to provide identification if requested to do so by Opera Universitaria staff.

3. Guests must promptly notify Opera Universitaria of any damage caused to their assigned accommodation and/or common areas.

4. Residents are expected to take reasonable precautions to prevent theft, fire, or other hazards to themselves and others. Opera Universitaria accepts no liability for the theft of personal belongings or for damage caused to a resident by third parties.

5. In addition to being responsible for the upkeep and cleanliness of their own accommodation, residents share responsibility in maintaining the common areas associated with their living space clean and in sound conditions.

6. Guests must grant access to their accommodation to representatives of the institution and maintenance personnel for the purpose of technical work or repairs.

7. Between the hours of 12:00 a.m. and 7:00 a.m., all activities that generate noise or cause disturbance to other residents or the surrounding neighborhood, whether in private rooms or common areas, must cease.

8. The use of radios, stereos, televisions, and small personal care appliances (e.g., hair dryers, electric shavers, etc.) is permitted in rooms, provided that such equipment bears the CE mark and a declaration of conformity.

9. Additional furnishings may only be brought into rooms with prior authorization; they must comply with safety regulations and be positioned in a way that does not obstruct escape routes. The request, ideally accompanied by photographic documentation, must be sent to the Mediation Office.

10. Guests must comply with municipal regulations regarding waste management and separation; failure to do so will result in administrative fines being charged to the person responsible, or, on a joint and several basis, to all guests staying at the facility.

11. It is prohibited to:

a. transfer the use of the premises to third parties and/or appropriate any part of the common spaces and furnishings for personal use;

b. host persons not assigned to the accommodation between the hours of 12:00 a.m. and 07:00 a.m.;

c. behave in a manner incompatible with the needs of other residents, specifically by making disturbing sounds or noise of any kind before 07:00 a.m. or after 12:00 a.m.;

d. remove, bring in, or move furniture or equipment of any kind within common areas and rooms, except in cases explicitly authorized by Opera Universitaria;

e. smoke in any of the residence's rooms or indoor areas;

f. install electrical wiring or sockets beyond existing outlets, or otherwise modify the installations; use unsuitable power strips; make holes (using nails or other objects), write, draw, or paint on walls, doors, or furnishings; or apply stickers or permanent posters that cause damage to walls, doors, or furnishings;

g. keep and use the following in the rooms: cooking appliances of any kind, air conditioning units (except fans), toasters, kettles, ovens, irons, refrigerators, steamers, or electrical appliances of any kind, with the exception of small personal care appliances (see Art. 6, paragraph 8);

h. keep fresh food inside the rooms;

i. display notices, signs, or other items outside of designated areas;

j. keep animals on the residence premises or in the associated outdoor areas;

k. possess weapons of any kind, or bring controlled substances or drugs, flammable materials, and/or radioactive substances into the rooms or common areas;

l. dispose of materials in sanitary drains that could clog the pipes, or discard or leave trash or waste outside of the designated recycling/waste collection containers;

m. place any object on terraces or windowsills that could pose a danger to the safety of passersby or that is prohibited by current municipal regulations;

n. throw cigarette butts or any other objects from windows or balconies;

o. carry out personally, or have others carry out, repair work;

p. park or to place cars, motorcycles, or bicycles outside of the designated areas;

q. bring in or keep candles or votive lights;

r. tamper with protected switches, smoke detectors, or any other equipment provided in the residence;

s. host parties in rooms, on the floors, or in any areas other than those designated for such purposes, or in designated areas without the required authorization;

t. leave food or drink scraps in common areas (should this occur, Opera will arrange for their removal and charge the costs to the person(s) responsible);

u. leave lights or electrical appliances switched on, leave electrical devices plugged into power outlets, or leave water taps running when vacating the room.

12. The use of safety/emergency exits is prohibited, except in the event of an emergency.

13. Guests are held responsible for any damage to assigned property, excluding normal wear and tear resulting from standard use. In the event of damage or loss, the guest must reimburse Opera Universitaria for the expenses incurred in repairing or replacing the damaged or missing item, as stipulated in Article 16 of these Regulations.

ART. 7. USE OF COMMON AREAS

1. Guests must contribute to maintaining the cleanliness and orderliness of common spaces.

2. In the event of serious failure to comply, the Management may arrange for extraordinary cleaning, with the associated costs charged to the individuals responsible, either collectively or individually, as provided for in Article 16 of these Regulations.

3. In cases of proven necessity, the Management may restrict access to common areas.

4. Given the secular nature of Opera, the use of common areas for religious rites or celebrations is not permitted.

5. Students residing in the facility may use the common areas at any time, subject to the provisions set forth in Article 6, paragraph 11, letter c).

6. Users must not leave food cooking unsupervised. They must not leave cooking surfaces (hot plates/stoves) turned on when they are not present. They must leave the kitchen clean and tidy after use.

7. It is prohibited to cook food or pour liquids directly onto the cooking surfaces.

8. It is prohibited to tamper with the protected switches located in the kitchens.

9. With prior authorization from the facility manager, items such as microwave ovens, air fryers, steamers, and other specific appliances may be brought into the kitchens, provided they meet CE standards and include a declaration of conformity.

10. In any case, Opera reserves the right to prohibit the use of such appliances, either temporarily or permanently, due to concerns regarding electrical load on the power grid or a lack of available space.

ART. 8. CLEANING AND INSPECTIONS

1. Guests are responsible for maintaining proper standards of conduct and cleanliness, and for the correct use of the facilities and equipment provided.

2. In the event of any faults or damage, whether in the accommodation units or in common areas, guests must promptly report them using the procedures specified on the Opera Universitaria website, under the “Reporting faults” (“Segnalazione guasti”) section.

3. Guests are required to keep their own room, bathroom, kitchen, and terrace/balcony (where applicable) in a good, hygienic condition.

4. Opera Universitaria conducts routine, scheduled inspections, carried out by authorized personnel, on a monthly basis, typically between the hours of 09:00–12:00 and 14:00–17:00. These inspections are intended to verify the condition of the accommodation, common areas, and their contents, as well as compliance with these regulations. To ensure effective cooperation while fully

respecting guests' privacy, Opera Universitaria will provide at least 7 days' notice, including all information necessary for the inspection process.

5. Guests are not required to be present in their room during inspections; however, their presence, where possible, is encouraged to facilitate a more efficient process. If a guest is not present, the authorized personnel (equipped with a duplicate key/badge) will leave a report inside the accommodation or common area detailing the outcome of the inspection.

6. If a routine inspection yields an unsatisfactory result, a follow-up extraordinary inspection will be conducted within 7 days, as specified in a written notice left for the guest or placed in their room. If the follow-up inspection also yields a negative result, the cost of cleaning the accommodation, performed by Opera staff, will be charged to the Assignee. Should the latter disagree with the inspection result, they may submit their observations to the Mediation Office within five days of receiving the notification; the Office will then make a decision on the matter. Opera staff may produce photographic evidence, which will be shown solely to the individual concerned in the event of a dispute.

7. In the event of valid grounds and/or a state of emergency or danger, Opera may enter the premises and/or conduct inspections, even without prior notice, using methods deemed most appropriate by the organization, while ensuring respect for the occupants' privacy.

8. On the final day of the allocation, or within 48 hours thereafter, a detailed inspection will be conducted to verify the condition of the accommodation and its contents. If the inspection is satisfactory, Opera will release the security deposit referred to in Art. 5; if the inspection is unsatisfactory, Opera will deduct from the security deposit an amount sufficient to cover damages and/or the costs of any extraordinary cleaning, as provided for in Art. 16 of these Regulations. Should the required amount exceed the security deposit, the guest must pay the difference within 10 days of receiving notification; failure to do so will result in the initiation of compulsory collection proceedings.

9. Any amount charged to the occupant following an unsatisfactory inspection is additional to the final check-out costs referred to in Art. 5, letter c).

10. If a guest discovers the presence of pests (insects), they must immediately notify the staff on duty to prevent further proliferation. If the presence of such pests is attributable to poor hygiene, or if pest control measures become necessary due to the guest’s failure to report the infestation, the guest shall be required to contribute to the costs of pest control and cleaning, as stipulated in Art. 16 of these Regulations. The guest may not claim any form of compensation and must strictly adhere to the prescribed pest control protocols. For pest control interventions, Opera Universitaria engages the local health authority or other qualified professional service providers.

ART. 9. INTERNET

1. Internet connection is provided according to the installed network capacity.

2. Internet connection in the residences is made exclusively available to authorized users who have been granted a username and password (credentials provided by the University of Trento).

3. Individuals who do not possess University of Trento credentials (e.g., students from other universities, students in healthcare professions, the conservatory, SSML, the Trentino Art Academy, etc.) may request them at the Opera Universitaria service desk.

4. The internet network and user access are managed by the University of Trento, in accordance with the instructions provided at: https://servicedesk.unitn.it/go/it?s=S00182

ART. 10. STORAGE OF PERSONAL BELONGINGS

1. Only guests who are entitled to be re-assigned accommodation following an absence for study purposes or a period abroad may store personal belongings in designated areas.

2. Personal belongings must be packed in containers that clearly display the owner's details (first name, last name, and room number), the date of storage, and the intended date of retrieval.

3. Items may only be deposited or retrieved in the presence of a residence manager, who will verify that the procedure is followed correctly and confirm the identity of the person collecting the items.

4. Items may be stored for a maximum period of 6 (six) months. If the items are not collected within this timeframe, Opera will notify the guest and set a final, peremptory deadline for their removal.

5. If the guest fails to collect the items by this deadline, Opera will proceed with their permanent removal and disposal.

6. Notwithstanding the provisions of Article 1766 et seq. of the Italian Civil Code, the guest releases Opera from any civil or criminal liability regarding the safekeeping of the items left at the residence and assumes full responsibility and all associated obligations.

ART. 11. REPRESENTATION

1. In order to ensure a collaborative relationship and active participation between the Assignees and Opera Universitaria, the students themselves may elect their own representatives, in accordance with the procedures set out in Attachment B to these Provisions, who will constitute the University Residences Council.

2. The representatives may be consulted by the offices of Opera Universitaria regarding the handling of any issues that arise, as well as for the formulation of proposals and suggestions aimed at improving the quality of the services provided.

3. The student representatives serving on the Board of Directors of Opera Universitaria shall, on an annual basis, call for elections for representatives

from the various Opera facilities, following the procedures and timelines specified in Attachment B to these Provisions.

4. The Residences Council shall consist of a number of members representative of the various accommodation facilities managed by Opera.

ART. 12. END OF ACCOMMODATION PERIOD

1. The Accommodation Allocation Letter specifies the allocation end date.

2. The guest is required to return the accommodation in optimal condition, subject to normal wear and tear.

3. The premises must be left free of all personal belongings and in a clean and tidy state, ensuring it is ready for the next guests without the need for additional, extraordinary cleaning. For guidance on proper cleaning, please refer to the instructions available on the Opera website (www.operauni.tn.it) under the "Accommodation" (Alloggi) section.

4. Guests are responsible for the disposal of their own personal belongings and waste; these should be taken to a local recycling point or, in the case of bulky items, directly to a waste collection center (Centro Raccolta Materiali). If a guest wishes to leave behind items that are still in good condition (such as drying racks, pillows, brooms, kitchen utensils, etc.), these should be taken to the reception desk or to "Swaplace", a reuse space managed by Opera Universitaria, where they will be made available to future guests.

5. Upon the expiration of the allocation period, or at the request of Opera Universitaria, the guest must return their access badge/key and any additional items (such as remote controls or other keys) by 10:00 AM the following day. Failure to return the badge/key and any additional items will result in a charge to cover the cost of replacing the lock and providing new keys for the next occupants, or a charge of €6.00 in the case of a badge.

6. The assignee may voluntarily withdraw from the accommodation early by means of a formal written notice (to be sent via email) addressed to the Opera Universitaria Housing Office, to be submitted at least 30 days prior to the actual date of handover. In the event of failure to observe the notice period, in whole or in part, the assignee is required to pay a financial penalty equal to one full month's fee at the rate applicable to their contract type.

7. A resident’s right to their accommodation shall terminate before the natural expiry of the contract upon the occurrence of any of the following objective conditions:

a. attainment of the university degree, requiring written notification to the Opera Universitaria Housing Office at least 30 days prior to the date of completion;

b. transfer to another university, requiring written notification to the Opera Universitaria Housing Office at least 30 days prior to the date of the transfer;

c. withdrawal from studies or permanent discontinuation of one’s academic career, requiring written notification to the Opera Universitaria Housing Office as soon as such withdrawal or discontinuation is made official;

d. conclusion of a mobility or research programme at the University of Trento, requiring written notification to the Opera Universitaria Housing Office at least 30 days prior to the date of conclusion.

Failure to provide notification, or providing late or incomplete notification, as specified in points a), b), c), and d), shall result in a penalty charged to the former resident, equivalent to one full month's rent at the "hospitality" rate.

8. Residents falling under point a) may, upon request, be authorized to remain in their accommodation for an additional 10 days following the date of their degree attainment. Upon completing a three-year undergraduate degree (laurea triennale) and pending enrollment in a second-cycle degree program (laurea magistrale) at the University of Trento or the "F.A. Bonporti" Conservatory, it is possible to request a further extension at the "hospitality" rate for a maximum of 30 days.

9. For annual renewals, please refer to the procedures established in the Call for Applications for the allocation of accommodation.

10. A request to extend an accommodation allocation for the current academic year must be submitted in writing to the Opera Universitaria Housing Office at least 30 days before the end of the assigned period. Such extension requests will be evaluated by the Opera Universitaria Housing Office based on availability. The renewal of an accommodation allocation is contingent upon the settlement of any outstanding obligations to Opera Universitaria.

ART. 13. EXTERNAL GUESTS

1. Guests may receive visitors, on an occasional, non-continuous basis, between 7:00 a.m. and 12.00 a.m., provided that such visits do not cause a disturbance to other residents.

2. In residences with a concierge service, visitors must leave a valid form of identification at the concierge desk, which will be returned to them at the end of their visit. The concierge will provide the visitor with a pass, which must be returned upon departure.

ART. 14. DISCIPLINARY MEASURES AND TABLE OF SANCTIONS

1. Any guest who violates these Provisions, or who falls into arrears regarding the payment of fees or any other outstanding financial obligation to Opera Universitaria, shall be subject, depending on the severity of the infraction, to one or more of the following disciplinary measures:

a. a written warning;

b. a financial penalty;

c. relocation to another facility deemed more appropriate by the management;

d. revocation of the right to accommodation and notification to the University;

e. revocation of all benefits provided by Opera Universitaria and notification to the University.

2. Disciplinary measures shall be communicated in writing to the individual concerned, who may submit written observations to the Mediation Office within 5 days of receiving the notification. Once this period has elapsed, the manager of the residence or housing service may either accept the observations, thereby concluding the disciplinary proceedings, or reject them and impose one of the prescribed disciplinary measures.

3. In cases where individual responsibility cannot be determined, the charge shall be issued to all guests of the specific room, facility, or building, as applicable, by means of a collective notification.

4. The issuance of a second warning for the same violation within the same academic year shall result in the imposition of a penalty.

5. The disciplinary measures referred to in points b), c), d), and e) shall be imposed by the Director or their designated deputy.

6. Depending on the severity of the violation, and subject to an assessment by the President or the Director of Opera, the assignee may be subject directly to the disciplinary measures referred to in points b), c), d), and e).

7. The Director of Opera Universitaria may seek the opinion of the Assistance Commission before imposing the revocation measures referred to in letters c), d), and e) of paragraph 1; such measures shall be communicated to the beneficiary via email.

8. The sanction consists of a fine ranging from €25 to €150, to be paid within 30 days, unless otherwise notified.

TABLE OF SANCTIONS

Reason	**Sanction Amount**
Smoking in the accommodation	€ 50
Pot on the stove (unattended)	€ 50
Candles	€ 25
Hospitality	up to € 150
Unauthorized furniture or appliance	€ 25
Unauthorized parties	€ 50 per person
Unauthorized parties resulting in material damages and poor sanitary conditions	€ 50 per person + cleaning fee and/or damage charge
Furniture or appliance damaged	Amount of damage
Accommodation found dirty following inspections	Verification of amount (cleaning voucher)
Improper waste sorting	€ 25 or administrative fine
Use of emergency exits	€ 25
Leaving items to be disposed of in the room	€ 50
Dirty kitchen	€ 25 per person
Fresh food in the room	€ 25

Reason	Sanction Amount
Tampering with a fire extinguisher	€ 60
Possession of weapons or controlled substances or drugs	Expulsion
Nighttime disturbances	€ 25

ART. 15. PARTIES AND SPACE REQUESTS

1. Residents may organize small parties or gatherings in indoor or outdoor spaces designated by the institution, provided they adhere to the conditions and the maximum attendance limits specified by Opera in this Google Form: https://forms.gle/ZL12oB74my8xTjcL7. Such events must conclude by 12.00 a.m.. Requests for authorization must be submitted to the Mediation Office at least 3 working days prior to the event.

2. The entry and participation of any external guests at such parties or gatherings must be authorized in advance.

3. The students organizing the event are responsible for the conduct of all participants, as well as for any damage caused to the residence's furnishings, premises, or equipment, or to any individuals.

ART. 16. FINANCIAL LIABILITY

1. In the event that faults or damage not attributable to normal wear and tear, or the loss of furnishings or equipment, are detected, or if extraordinary cleaning becomes necessary due to guest negligence, the guests must reimburse the expenses incurred by the Institution for the repair or replacement of the damaged or missing item(s), or for the extraordinary cleaning performed. These costs may be increased by 20% to cover administrative charges.

2. If it is not possible to identify the person responsible for the fault, damage, loss, or negligence, the guests of the room or all assignees using the affected common areas shall be held liable on a pro-rata basis.

3. The amount due must be paid within 15 days of notification; failure to do so will result in the immediate revocation of the accommodation allocation.

ART. 17. BIKE RENTAL SERVICE (PRESTABICI)

1. The Bike Rental Service is intended for guests staying in Opera Universitaria facilities.

2. Requests must be made at the Opera Universitaria Service Desk, which issues the bicycle to the applicant, subject to availability and for a maximum period corresponding to the duration of their accommodation stay.

3. For specific regulations governing the Prestabici service, please refer to Attachment C of these Provisions.

ART. 18. EX OFFICIO TRANSFER TO OTHER ACCOMMODATION

1. Opera reserves the right to determine, during the allocation period, an ex officio transfer to different accommodation, within the same facility or another, in the event that:

a. serious incompatibility arises between guests;

b. organizational, operational, or service-related needs so require;

c. an assignee commits a violation of these regulations warranting the disciplinary measure specified in Art. 14, paragraph 1, letter c).

ART. 19. TRANSFER REQUESTED BY THE ASSIGNEE

1. Following the student's application and considering accommodation availability and proximity to their Department/Faculty, the Housing Office assigns accommodation first.

2. Guests wishing to change accommodation may submit a written request, stating valid reasons, to the Mediation Office. Each guest may submit such a request only once during their stay at Opera, unless there are health-related reasons; in such cases, a medical certificate issued by a specialist and valid for the current academic year must be attached.

3. Except in cases of proven urgency and unavoidable necessity, transfer requests are evaluated and processed by the Mediation Office in the chronological order of receipt and subject to the availability of vacancies.

4. If the Mediation Office approves the requests referred to in paragraph 2, the guest must pay the final check-out fees specified in Art. 5, paragraph 1(c) of these Regulations.

ART. 20. ILLNESSES

1. The guest must immediately notify the Opera Universitaria mediation office of any contagious diseases certified by medical personnel.

2. After consulting with health authorities, there is a possibility that Opera Universitaria may temporarily suspend the use of the accommodations for the infected person until they are fully recovered, as confirmed by qualified medical personnel.

ART. 21. DECLARATION OF COHABITATION

1. Opera Universitaria issues a declaration of cohabitation exclusively to users who request it, provided they have completed a period of actual and continuous stay in the organization’s housing facilities of at least 12 (twelve) months, and hold a Accommodation Allocation Letter for a remaining period of no less than 6 (six) months from the date the application is submitted. The issuance of this document is conditional upon the absence of any outstanding debts to the organization.

2. The assignee agrees not to independently submit an application for official residency (registration of residence) until they have completed 12 (twelve) months of actual and continuous stay in the organization’s housing facilities.

ART. 22. COMMUNICATION METHODS

Opera Universitaria may communicate with residence guests using either paper-based or electronic means. This method is also used for communications regarding compliance with Art. 8 (Cleaning and Inspections) and Art. 14 (Disciplinary Measures). Opera reserves the right to email guests information regarding its services, in the guests' own interest.

ART. 23. APPLICABLE LAW

For any issues not covered by these provisions, reference is made to the provisions of the Civil and Penal Codes, as well as the laws and regulations in force in the Italian Republic.

ART. 24. FINAL PROVISIONS

1. These Provisions for the use of housing services provided by Opera Universitaria supersede any previously adopted provisions, effective from the date of their adoption by the Opera Board of Directors.

2. These Provisions apply to all facilities managed by Opera Universitaria, including those not owned by the organization.

The undersigned, as the assignee of an accommodation agrees to review the documents attached to these Provisions.

ATTACHMENTS

- ATTACHMENT A: Opera Universitaria Housing Service Fees
- ATTACHMENT B: Student Representative
- ATTACHMENT C: Bicycle Rental Service Regulations (Prestabici)



Info

INFORMATION AND CONTACT

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