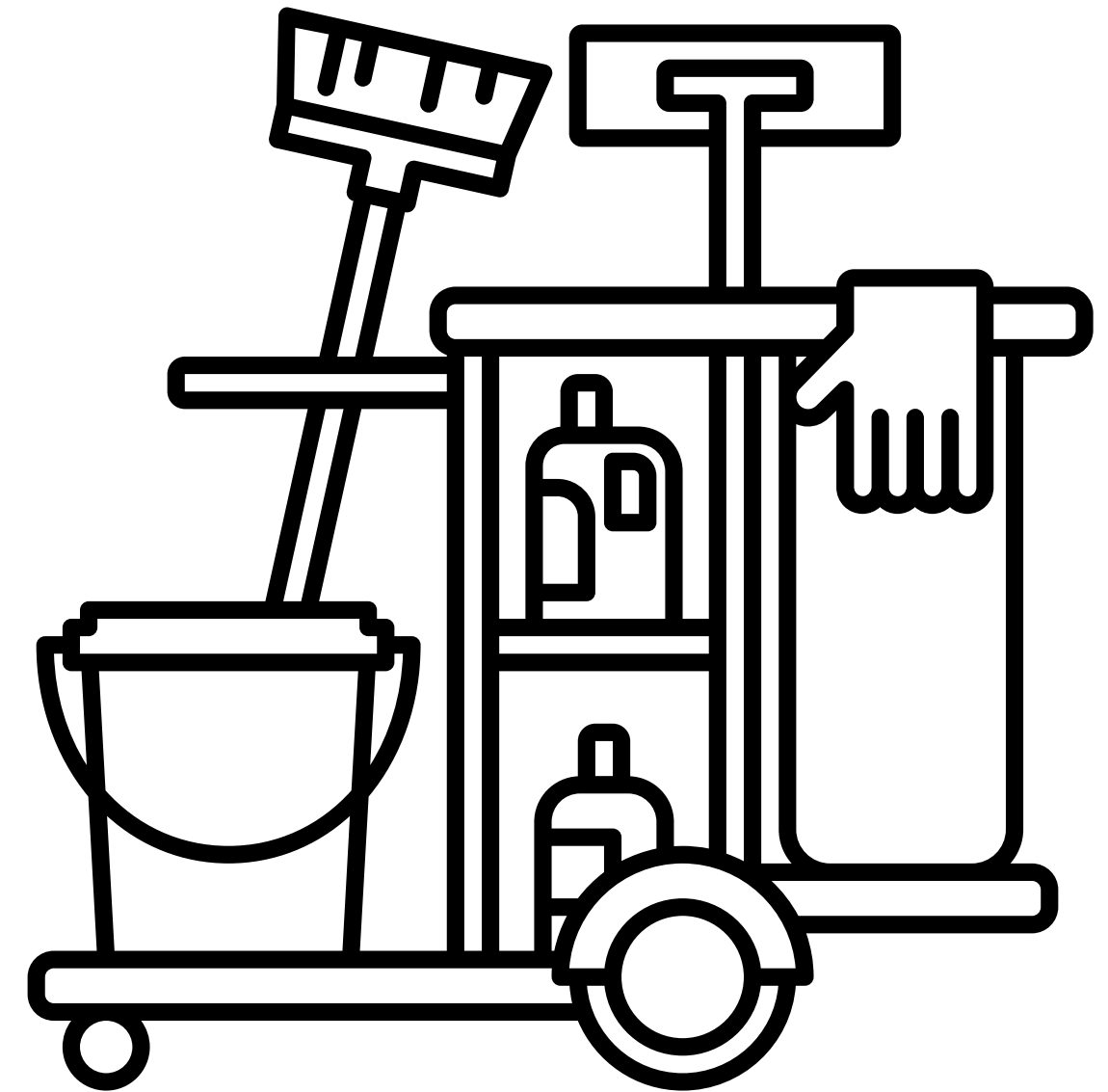


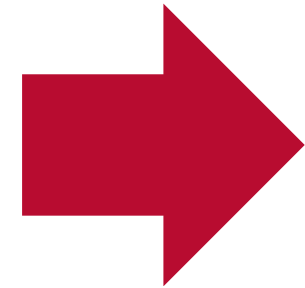
INSPECTIONS

GUIDELINES



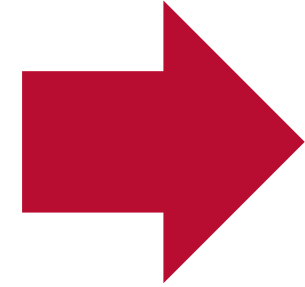
INSPECTIONS IN A NUTSHELL

WHEN



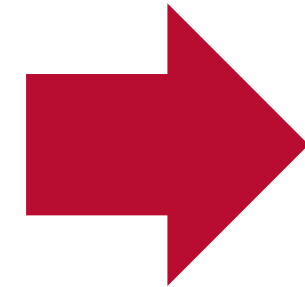
ONCE A MONTH

WHO



**OPERA WITH THE HELP OF AUTHORIZED
PERSONNEL**

WHY

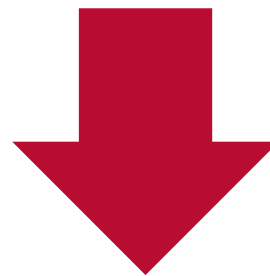


**ENSURE GOOD MANAGEMENT AND
MAINTENANCE OF THE ACCOMMODATION**

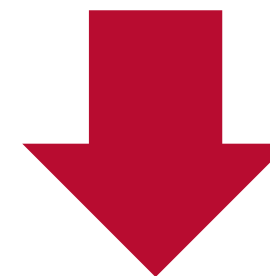
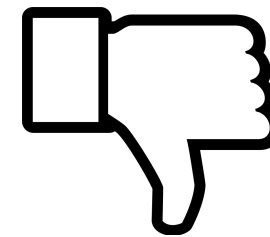
**THIS ACTIVITY IS PROVIDED FOR IN ARTICLE 8 (INSPECTIONS) OF THE REGULATION
GOVERNING THE USE OF OPERA UNIVERSITARIA ACCOMMODATION FACILITIES**

CONDUCT OF THE CONTROL

ORDINARY INSPECTION

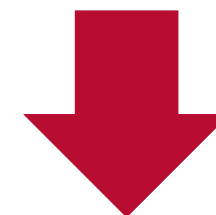
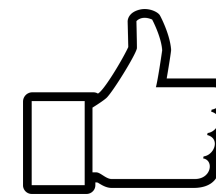


**SEE YOU AT THE NEXT MONTHLY
INSPECTION**

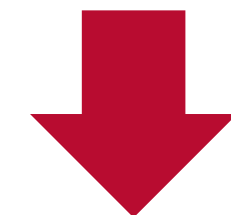
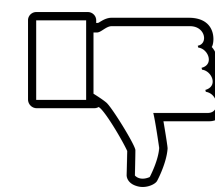


***EXTRAORDINARY INSPECTION WITHIN
7 DAYS**

***The date of the
extraordinary inspection and
the critical issues to be
resolved will be indicated on
a document left in your
room**



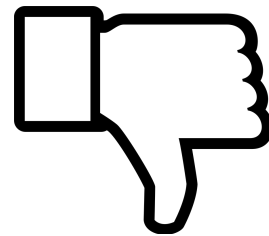
**SEE YOU AT THE NEXT MONTHLY
INSPECTION**



SANCTION

CONDUCT OF THE CONTROL

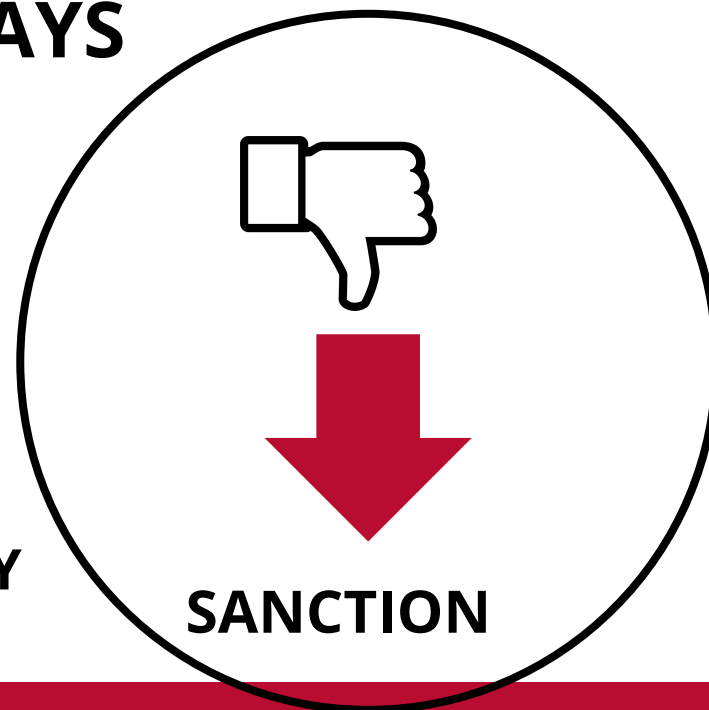
ORDINARY INSPECTION



***EXTRAORDINARY INSPECTION WITHIN
7 DAYS**



**SEE YOU AT THE NEXT MONTHLY
INSPECTION**



IMPORTANT

**FOLLOWING THE EXTRAORDINARY NEGATIVE
CHECK, WITHIN TWO WORKING DAYS THE
CLEANING STAFF WILL CLEANING OF THE ROOM**

**EVEN IF YOU PERSONALLY PROVIDE CLEANING,
THE STAFF'S INTERVENTION WILL BE
CONFIRMED AND THE SANCTION WILL NOT BE
TAKEN OFF**

FOCUS ON THE SANCTION



**IF YOU DON'T AGREE WITH THE RESULT OF THE INSPECTION,
YOU MAY SUBMIT YOUR COMPLAINT TO THE MEDIATION
OFFICE, WHICH DECIDES ON THE MATTER**

**THE ACCOMMODATION CONTROL STAFF CAN TAKE
PHOTOGRAPHS TO TESTIMONY THE STATE OF THE
ACCOMMODATION, WHICH YOU CAN SEE IF REQUESTED**

PLEASE NOTE

IN THE EVENT OF A **PROLONGED ABSENCE (MORE THAN 15 DAYS), YOU MUST NOTIFY THE ACCOMMODATION CONTROL IN WRITING, STATING THE ESTIMATED DATE OF YOUR RETURN.**

HOWEVER, THE ACCOMMODATION WILL BE CHECKED AND THE ABSENCE WILL BE TAKEN INTO ACCOUNT (E.G. DUST ON FURNITURE WILL NOT BE REPORTED).

REMEMBER THAT THE ACCOMMODATION, EVEN IN THE EVENT OF YOUR ABSENCE, MUST BE LEFT CLEAN

in data, today

HOW TO CLEAN THE KITCHEN TO AVOID FINES

SWEEP AND MOP THE **FLOOR**

CLEAN THE **HOB** AFTER EACH USE

WASH THE **DISHES** AFTER EATING AND TIDY THE COMMON AREAS

BE CAREFUL WHEN CLEANING THE **FRIDGE** AND **FREEZER**, MAKE SURE TO FOLLOW THE INSTRUCTIONS PROVIDED BY OPERA

CLEAN THE **MICROWAVE OVEN**

HOW TO CLEAN YOUR ROOM TO AVOID FINES

SWEEP AND MOP THE **FLOOR**: THERE MUST BE NO WADS OF DUST AND CRUMBS OF VARIOUS KINDS

REMOVE CRUMBS AND DUST FROM **FURNITURE**

DO NOT KEEP **FRESH FOOD** IN THE ROOM OR IN ANY CASE FOODS THAT, IF STORED IN A NON-OPTIMAL WAY, COULD ATTRACT ANTS OR INSECTS

DIFFERENTIATE THE WASTE CORRECTLY, USING THE BOXES THAT HAVE BEEN PROVIDED TO YOU.

IF YOU DO NOT HAVE ONE, ASK FOR THEM VIA SIGNALAGUASTO

HOW TO CLEAN THE BATHROOM TO AVOID FINES

CLEAN THE **SANITARY WARE**, USING THE APPROPRIATE PRODUCTS TO REMOVE LIMESCALE

BE CAREFUL OF THE **SHOWER TRAY** AND **SHOWER DOORS**

SWEEP AND MOP THE **FLOOR**

IN CASE OF PRESENCE OF **MOLD**, CONTACT THE STAFF VIA **SEGNALAGUASTO**



A FEW SIMPLE RECOMMENDATIONS

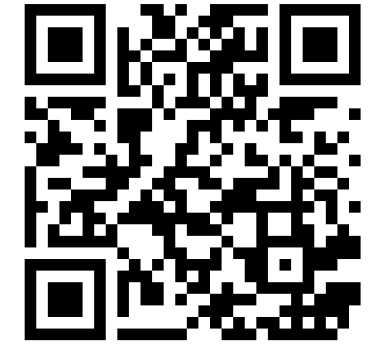
LET YOUR ROOM BREATHE: OPEN THE WINDOWS FOR A FEW MINUTES WHILE CLEANING TO LET IN LIGHT AND FRESH AIR

PLEASE REMEMBER THAT SMOKING IS STRICTLY FORBIDDEN INSIDE THE ROOMS. IF YOU SMOKE OUTSIDE, PLEASE CLOSE THE WINDOWS HALFWAY TO PREVENT ANY UNPLEASANT ODORS FROM ENTERING THE ROOM

PLEASE USE THE BEDDING PROVIDED TO ENSURE MATTRESS HYGIENE AND KEEP THEM CLEAN FOR FUTURE GUESTS

DOUBTS OR QUESTIONS?

**VISIT OPERA WEBSITE, IN THE ACCOMODATIONS SECTION
WWW.OPERAUNI.TN.IT**



IF YOU HAVE ANY QUESTIONS, CONTACT THE OFFICES



**PLEASE READ CAREFULLY THE REGULATION GOVERNING THE USE
OF OPERA UNIVERSITARIA ACCOMMODATION FACILITIES**

