

OPERATING INSTRUCTIONS







The electronic wallet is a feature of the OPERA4U app, a kind of rechargeable virtual current account, which is used to pay for meals in university canteens.



The transactions, the residual credit, and the meals consumed by the user are all recorded in the electronic wallet







WHO CAN USE IT



PROFESSORS



NON-UNITN STUDENTS

Advanced Training,

Conservatory,

SSML

Trentino Art Academy

Health Degrees







WHERE CAN BE USED

In all the canteens of Opera Universitaria



POVO 0



POVO 1



TOMMASO GAR



MESIANO



XXIV MAGGIO



SOON IN THE ROVERETO CANTEEN TOO!





HOW IT WORKS

Through a user identification barcode, which appears by clicking on the name in the OPERA4U app









FIRST OF ALL... RE-DOWNLOAD THE APP OPERA4U



For the UniTn users: re-authentication using university credentials will be required

For the non-Unitn users: (Advanced Training, Conservatory, Superiore per Mediatori Linguistici, Trentino Art Academy, and Health Degrees), re-registration is required using the available email (either institutional or personal). ATTENTION! Before proceeding, wait for validation by Opera Universitaria







HOW TO RECHARGE IT

The electronic wallet can be recharged with a **credit card** or **prepaid card**.

Charging is done via the OPERA4U App with **online payment** (commission fees apply)

OR at the cashier (no fees, minimum amount 20 euros).

Please remember that, if the credit balance is zero, it will not be possible to pay for the meal.

Please note: The payment processing times may vary (i.e. the credited amount may not be immediately available for payment of the meal), so it is advisable to proceed with the loading well in advance.







HOW TO RECHARGE IN A FEW STEPS



















For more details, please read the terms and conditions of use, which you can find on the website of Opera Universitaria



For technical problems or malfunctions,

open a ticket on the Opera Universitaria website in the "contact us" section, selecting "IT" from the "Department"

drop-down menu





