VADEMECUM FOR STUDENTS ENROLLED IN
HEALTHCARE DEGREE

Starting October 6th 2025, it will be possible to use the catering service at the Nest canteen and city canteens.

To use the service the student:

The student needs to have an electronic wallet, therefore it must necessarily:

1. Download the Opera4U app and starting the registration request;

2. Provide us with a **sworn statement** stating your interest in the catering service and your enrollment at the University of Verona

   The sworn statement can be:
   a) Sent via email with a copy of your identity document to the email address: ristorazione@operauni.tn.it
   b) Given directly to your course supervisor
   c) Filled out in person at the Opera Universitaria office

3. Once our offices receives the sworn statement, they can validate the student, who can then complete the e-wallet activation procedure

4. **At the Nest canteen**, students may only use the catering service by **reserving a seat** using the appropriate function on the Opera4U app. **This must be done no later than 10:00 am on the day of interest** to allow the contractor to organize the service.

   Specifically, the student will need to open the Opera4U app, selecting the "Reserving a seat" option, locate the Nest University Restaurant, selecting the date they're interested in, confirm the screen containing all the reservation details, and keep the reservation receipt (which is also sent via email) to show the cashier.

   To use the catering service at the Nest canteen, students must use their electronic wallet and have reserved a seat at the canteen: **having both the e-wallet and the seat reservation are essential for eating the meal.**

   At other canteens in the city, the reservation referred to in the previous point will not be necessary.

5. When paying at the cash register, you must show the barcode on the app and make the payment.

Other information:
Everything you need to know about the e-wallet it can be find in the Opera Universitaria website:
https://www.operauni.tn.it/en/canteens/electronic-wallet