

ELECTRONIC WALLET

HOW TO PAY YOUR MEAL WITH ONE CLICK



FAQ

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UNTIL WHEN WILL IT BE POSSIBLE TO USE **BOTH METHODS** OF PAYMENT FOR MEALS?

Both methods will remain active until
the end of September.

From 1 October 2025, the electronic wallet
will be the only method of payment for meals
in all university canteens.

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**WHAT SHOULD I DO IF, AFTER 30
SEPTEMBER, I STILL HAVE CREDIT LEFT ON
MY CANTEEN CARD?**

The card can still be used until 31 October,
but only to use up any remaining credit.

After that date, any unused credit
cannot be refunded or transferred.

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**CAN THE REMAING CREDIT BE
TRANSFERED TO THE E-WALLET?**

**The old system does not support the
transfer of remaining credit
to the e-wallet.**

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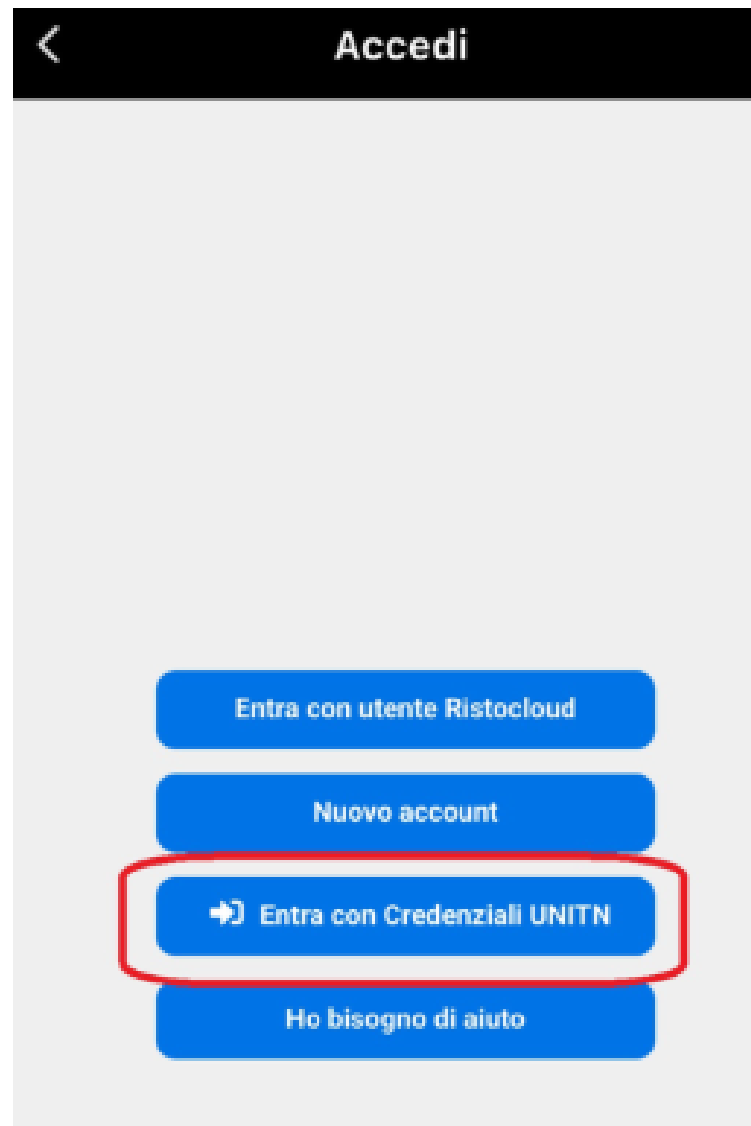
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HOW DOES **AUTHENTICATION** WORK ON THE OPERA4U APP FOR UNITN USERS?

If you're a UNITN user, you must authenticate using your **university credentials** and not use any other email addresses.

This way, the app will be automatically activated.



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I'M ABOUT TO START UNIVERSITY

OR

**I'VE JUST GRADUATED AND HAVEN'T YET FORMALIZED
MY ENROLLMENT FOR A MASTER'S DEGREE.**

WHEN CAN I AUTHENTICATE ON THE APP?



**If you fall into one of these categories, then you
will have to **wait for your enrollment "e convalida
dell'indirizzo istituzionale (@studenti.unitn.it) da
Unitn** to proceed with authentication!**

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DO I STILL HAVE TO PICK UP THE STUDENT CARD?

With the introduction of the e-wallet for catering services, the **student card** will only serve to allow access to **specific University services**, such as:

- **access to restrooms** at the Faculties of Sociology and Humanities and CLA;
- **opening of access barriers** at the Faculty of Engineering;
- **use of university lockers.**

PLEASE NOTE:

**If you don't need to access these services,
you don't need to pick up the card.**